

SECTION 20 – SOCIAL MEDIA GUIDELINES

“Organization” refers to: Ringette Manitoba

DEFINITIONS

1. The following term has this meaning in the Guidelines:

a) “*Social media*” – The catch all term that is applied broadly to new computer-mediated communication media such as blogs, YouTube, Facebook, Instagram, Tumblr, Snapchat and Twitter.

PURPOSE

2. These guidelines provide coaches and athletes with tips and suggestions for social media use. Coaches and athletes are strongly encouraged to develop their own strategy for social media use (with or without written down or not) and ensure that their strategy for social media use is acceptable pursuant to the Organization’s *Code of Conduct and Ethics*.
3. Given the nature of social media as a continually developing communication sphere, the Organization trusts its coaches and athletes to use their best judgement when interacting with social media. These Guidelines are not hard and fast rules or behavioural laws; but rather recommendations that will inform coaches’ and athletes’ best judgement.

SOCIAL MEDIA GUIDELINES FOR COACHES

4. Following tips should be used by coaches to inform their own strategy for social media use:

- a) Choosing not to engage with social media is an acceptable social media strategy. You must have good reasons for your choice and be active in other communication media.
- b) Despite what Facebook says, you are not actually “friends” with athletes. Resist commenting on athletes’ personal activities, status updates, or tweets on Twitter.
- c) Consider monitoring or being generally aware of athletes’ public social media behavior to ensure compliance with the Organization’s *Code of Conduct and Ethics and Social Media Policy*.
- d) Coaches may not demand access to an athlete’s private posts on Twitter, Instagram or Facebook.
- e) Do not “friend” athletes on Facebook unless they request the connection. Never pressure athletes to “friend” you.

f) If you accept some friend requests, or follow one athlete on Twitter or Instagram, you should accept all friend requests and follow the athletes. Be careful not to show favouritism on social media.

g) Consider managing your social media so that athletes do not have the option to follow you on Twitter or “friend” you on Facebook.

h) Seek permission from athletes before posting pictures or videos of the athletes on publicly available social media like a blog, Instagram, or YouTube.

i) Do not use social media to ‘trap’ athletes if they say one thing to you in person but their social media activity reveals they were doing something different.

j) Keep selection decisions and other official team business off social media.

k) Never require athletes to join Facebook, join as Facebook group, subscribe to a Twitter feed, or join a Facebook page about your team or organization.

l) If you create a page on Facebook or Instagram for your team or athlete, do not make this social media site the exclusive location for important information. Duplicate important information in more official channels (like on a website or via email).

m) Ensured that parents are aware that some coach-athlete interactions may take place on social media.

n) Exercise appropriate discretion when using social media for your own personal communications (with friends, colleagues, and other athletes) with the knowledge that your behavior may be used as a model by your athletes.

o) Avoid association with Facebook groups, Instagram accounts, or Twitter feeds with explicit sexual contact of viewpoints that might offend or compromise the coach-athlete relationship.

p) Never misrepresent yourself by using a fake name or fake profile.

q) Be aware that you may acquire information about an athlete that imposes an obligation of disclosure on your part (such as seeing pictures of underage athletes drinking during a trip).

r) Attempt to make communication with athletes in social media as one-sided as possible. Be available for athletes if they initiate contact via social media - athletes may wish to have this easy and quick access to you – but avoid imposing yourself into an athlete’s personal social media space unless explicitly requested to do so.

s) Avoid adding athletes to Snapchat and do not send snapchats to athletes.

SOCIAL MEDIA GUIDELINES FOR ATHLETES

5. Following tips should be used by athletes to inform their own strategy for social media use:

- a) Set your privacy settings to restrict who can search for you and what private information other people can see.
- b) Coaches, teammates, officials, or opposing competitors may all add you to Facebook or follow you on Instagram or Twitter. You are not required to follow anyone or be Facebook friends with anyone.
- c) Avoid adding coaches to Snapchat and do not send snapchats to coaches.
- d) If you feel harassed by someone in a social medium, report it to your coach, club, official, or to the Organization.
- e) Do not feel pressure to join a fan page on Facebook or follow a Twitter feed or Instagram account.
- f) Content posted on a social medium, relative to your privacy settings, is considered public. In most cases, you do not have a reasonable expectations of privacy for material you post.
- g) Content posted to a social medium is almost always permanent-consider that others may take screenshots of your content (even snapchats) before you delete them.
- h) Avoid posting pictures, or alluding to, participation in illegal activity such as: speeding, physical assault, harassment, drinking alcohol (if underage), and smoking marijuana.

ASSOCIATION RESPONSIBILITIES

6. Associations should not attempt to impose social media restrictions onto coaches or athletes. There are many situations where social media contact is desirable and necessary, yet many situations where social media contact is unwanted and risky. Coaches and athletes should be trusted, pursuant to the Organization's *Code of Conduct and Ethics*, to navigate social media using their best judgement.

7. Associations should monitor social media use by its athletes and coaches and should consider regular surveys and reviews to understand how coaches and athletes are using social media. Coaches and athletes may need to be reminded that behavior in social media is still subject to the Organization's *Code of Conduct and Ethics*.

